



September 2025

# Product Release

Customer Success



Welcome!

In the month of September, we added new features for you to check out for the following products:

— Panel Management

1. Native Two-Factor Authentication (2FA) for Admin Accounts
2. New API endpoint to delete panelists

— Forsta Surveys

1. New API endpoint to edit user permissions
2. Autoclose task updates

— Forsta Visualizations

1. Research Agent – COMING SOON to a server near you!

Keep reading to learn about these improvements!

You can also now review previous months' product updates at any time via the knowledge base!

<https://pgforstaproductupdates.zendesk.com/hc/en-us/p/ProductUpdates>

# Panel Management

1. Native **Two-Factor Authentication** for Panel Admins is now available!

## **Supported 2FA Methods:**

**App-Based (TOTP):** Compatible with Microsoft Authenticator, Google Authenticator, Twilio Authy, and other standard TOTP apps.

**Email-Based:** A one-time passcode will be sent to the user's registered email.

*\*\*Once 2FA is enabled, it will apply to **all users within the install.***

Learn More: [Managing Two Factor Authentication](#)

2. **Delete Panelists via API**

A New API endpoint has been added that allows users to delete panelists.

Learn More: [API Documentation](#)

# Forsta Surveys (Decipher)

1. **New API Endpoint**

Users can now retrieve, edit and delete user permissions for a specific survey via API.

Learn more here: [API: Survey Users](#)

2. **Autoclose Update**

We've Improved handling of autoclose tasks to avoid errors.

As of July, Live surveys that are inactive for 18 months will automatically be closed. To be notified prior to a survey being closed, make sure to [subscribe](#) to your projects!

Once a survey is closed, it will follow the [Archival and Deletion settings](#) for your company.

# Forsta Visualizations

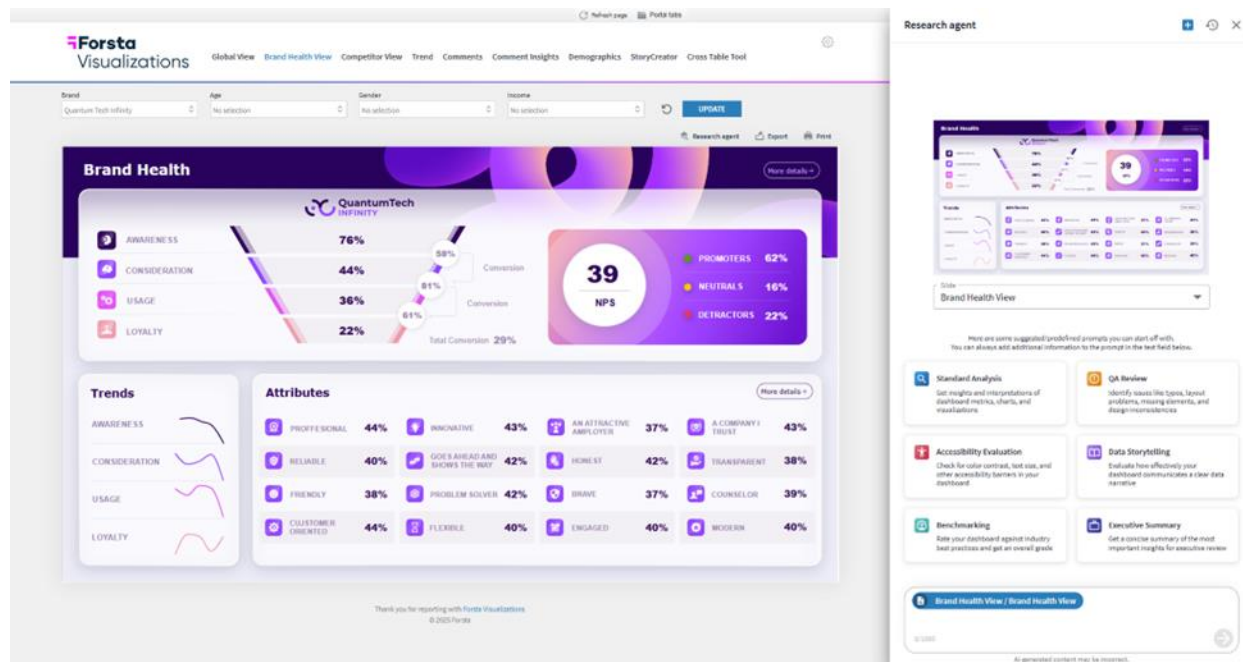
## StoryTeller

### Research Agent – COMING SOON!

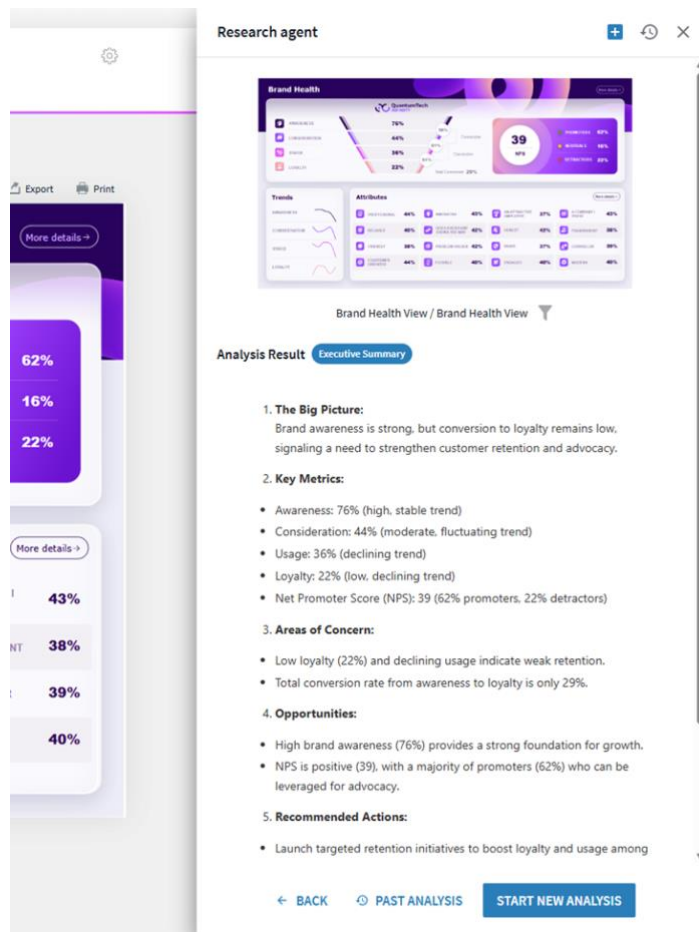
Meet the newest member of AI in Forsta Visualizations! Your intelligent assistant, designed to work right alongside you in your Dashboard. Think of it as your analytical sidekick, ready to:

- Enhance slide layouts
- Generate executive summaries
- Provide design recommendations

All directly within a new right-hand side panel, always just one click away.



To help you dive in, we've prepared six sample prompts. Use them as they are, adapt them for inspiration, or create your own from scratch. Your results will appear instantly in the Research Agent panel.



## How does it work?

The Research Agent uses visual analysis to suggest improvements, surface insights, or create a high-level overview of your slide.

Important: It does not connect to your raw or meta data. Everything it produces is based only on the content you've created in your report, keeping your data secure and private.

## How do I access it?

Right now, the Research Agent is available for Admins on the Dashboards and DashboardsNA servers only. We'll be rolling it out to shared installs in the next 1–2 months.