



April 2025

# Product Release

Customer Success



Welcome!

In the month of April, we added new features for you to check out for the following products:

– Forsta Surveys (Decipher)

1. Email based Two-Factor Authentication (2FA) sign-in option

– Forsta Visualizations

1. Visualizations for Discrete Choice Model from Forsta Surveys (Decipher)
2. Enable/Disable Weights/Dates within CrossTables
3. Scheduled task overview page

– Forsta Plus

1. CATI updates

Keep reading to learn about these improvements!

You can also now review previous months' product updates at any time via the knowledge base!

<https://pgforstaproductupdates.zendesk.com/hc/en-us/p/ProductUpdates>

# Surveys (Decipher)

## 1. Two-Factor Authentication

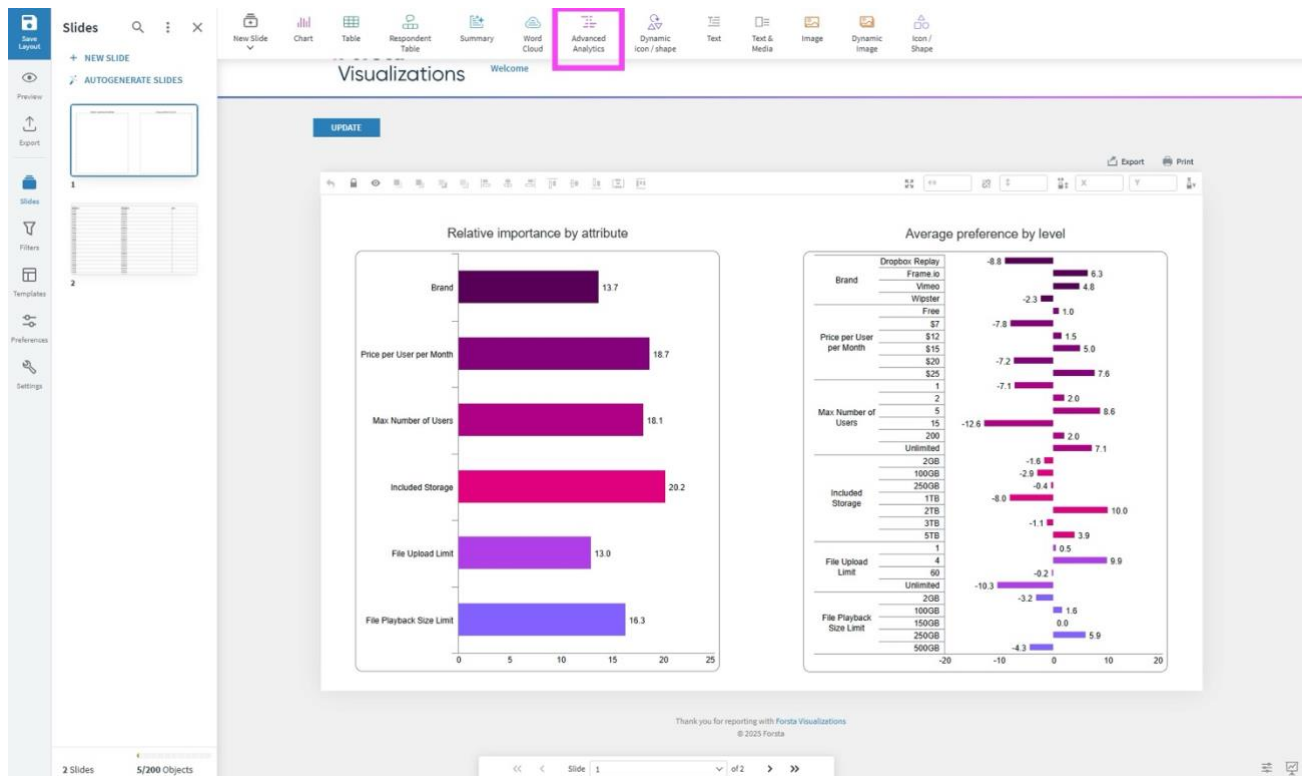
In addition to app-based two-factor authentication, an email-based option is now available.

**Learn More:** [Managing Two Factor Authentication](#)

# Forsta Visualizations

## 1. Storyteller: Importing and visualizing data for Discrete Choice Model (DCM) from Forsta Surveys (Decipher)

Within Storyteller, we've developed a new object, Advanced Analytics, which allows you to create two different visuals: Relative importance by attribute and Average preference by level. These objects respect all filters added to the object directly or as Optional Filters.



- The data for the DCM is separated from regular survey data and needs to be imported as an additional set within your import task. In the Forsta Surveys (Decipher) import task, under Advanced, you will see a new option, Discrete Choice Model.
- Once imported, the DCM data will be represented in a separate row on the data page.

[Learn more about the DCM Element in Forsta Surveys here](#)

*Note: For additional information and steps to create DCM objects in Storyteller, please refer to the full [Release notes](#). This feature will be available for all customers within the next couple of months, however in the meantime, please contact your CSM or [VisualizationsSupport@Forsta.com](mailto:VisualizationsSupport@Forsta.com) to enable this feature.*

## 2. CrossTable tool: Enable/Disable Weights/Dates

When projects have multiple Weight and Date variables, often just one should be used CrossTables. You now have the option to select which Weight and Date should be available for report users to choose from. Admins can select which weight and date variables should be available to report users.

TIME PERIOD

Time period options available to user

Default

☒ Full period
☒

☒ Select last X periods...
☐

☒ Year-to-Date
☐

☒ Static date range...
☐

Available Date variables

Disabling these options will remove the corresponding settings from workbooks and saved favorites for all users. Please review carefully before proceeding, as this action affects everyone.

Default

☒ Response Date
☒

☒ ComputeDate1
☐

☒ ComputeDate2
☐

INTERVAL

MOVING AVERAGE

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**Forsta** | 3

INTERVAL

WEIGHTING

MOVING AVERAGE

BASE

Disabling these options will remove the corresponding settings from workbooks and saved favorites for all users. Please review carefully before proceeding, as this action affects everyone.

Available to user

☒ Weighted result

☒ Unweighted result

Available Weight variables

☒ Weight

☒ WeightCountry

☒ WeightGender

### 3. Project Administration

A new page displaying all current import tasks within your projects has been introduced. This page provides aggregated information on the number of import tasks, active tasks, successful tasks, failed tasks, not started tasks, and inactive tasks.

Forsta HX Platform

Visualizations

Switch to old interface

Projects

Users

Global Templates

Overview

Customer Overview

Scheduled task Overview

Forsta Fika

Select project

Import scheduler

Total 15

Active 12

Succeeded 1

Failed 8

Not started 3

Inactive 3

Project Id	Project Name	Name	Data Source	Last Execution Time	Next Execution Time	Active	Status
866704	Forsta Dinner	Yearly import	Forsta HX Platform	2025-04-11 10:44	2025-05-01 17:00	Yes	Not started
815198	Brand Awareness	Survey 273645	Forsta HX Platform	2025-04-11 10:44	2025-05-01 10:00	Yes	Failed
815198	Brand Awareness	Survey 226381	Forsta HX Platform	2025-04-11 10:44	2025-05-01 20:26	Yes	Not started
814142	Forsta Fika - Forsta Surveys	selfserve-ForstaSurvey	Forsta HX Platform	2025-04-09 15:01	2025-05-09 15:00	Yes	Failed
812670	Forsta Fika	Spending	FTP Server	2025-04-02 17:00	2025-05-02 17:00	Yes	Failed
812670	Forsta Fika	Excel	FTP Server	2025-04-01 17:00	2025-05-01 17:00	Yes	Failed
812670	Forsta Fika	Importing languages	Forsta HX Platform	2025-04-03 17:00	2025-05-03 17:00	Yes	Success
812200	Test new Design Forsta Fika	Scheduled import task 6/20/2023	Forsta HX Platform	2025-04-01 17:00	2025-05-01 17:00	Yes	Failed
799518	Forsta 2023	Survey 2736152	Forsta HX Platform	2023-05-03 17:30	2023-05-03 17:30	Yes	Failed
799518	Forsta 2023	Survey 2736152 - last quarter	FTP Server	2023-05-06 16:00	2023-06-06 16:00	Yes	Failed
799518	Forsta 2023	Survey 2735452	FTP Server	2023-05-10 16:15	2023-05-10 16:15	Yes	Failed
799518	Forsta 2023	Survey 835263	Forsta Surveys			No	Not started

# Forsta Plus

## CATI

### 1. Re-order the searchable columns presented in the manual selection mode

The Interviewer Search tab in the CATI Supervisor has been enhanced to allow reordering of columns for Interviewers using manual interview selection. You can now easily drag and drop variables to adjust their order. Moving a variable up or down in the list changes the left-to-right display order in the Interviewer interface. As before users can also choose which columns to display by enabling the desired toggle switches.

GeneralSummaryAssignmentsQuotasScheduling parametersInterviewer searchAdvanced filters

Search fields for manual selection mode

Questions with the 'Available as CATI filter' property enabled in Survey Designer and system fields can be made available for searching in the manual interview mode for interviewers. Select and enable the desired fields and adjust their order if necessary.

Total: 9 Selected: 3

⋮ RespondentName (system)	<input checked="" type="checkbox"/>
⋮ TelephoneNumber (system)	<input checked="" type="checkbox"/>
⋮ ITSName (system)	<input checked="" type="checkbox"/>
⋮ TimeToCall (system)	<input type="checkbox"/>
⬆ ⋮ Age (single)	<input type="checkbox"/>
⋮ ⬇ AlternativeNumber (open)	<input type="checkbox"/>
⋮ Email (open)	<input type="checkbox"/>
⋮ Gender (single)	<input type="checkbox"/>
⋮ Region (single)	<input type="checkbox"/>

## 2. Survey State Locking

To prevent accidental opening or closing of surveys, CATI Admin users can now lock a survey in its current state (either open or closed). Once locked, the survey's state cannot be changed. Supervisors with standard permissions will see a lock icon next to any survey that has been locked, indicating that they cannot modify its status. Only CATI Admin users have the authority to unlock a survey and adjust its state if needed.

Note: The survey state lock can also be managed programmatically via the **CATI REST API**



<input type="checkbox"/>	p444842397964	Copy of Timestamps Test SH	OPENED	All hours	
<input checked="" type="checkbox"/>	p604316220484	CATISpawnRecordTest	OPENED	SpawnRecord	<div><div>View</div><div>Call Management</div><div>Close</div><div>Unlock</div></div>
<input type="checkbox"/>	p331790700769	FCD test	CLOSED	All hours	
<input type="checkbox"/>	p291020903911	Test CATI Monitor 2025	CLOSED	All hours	