



January

Product Release

Customer Success



Welcome!

In the month of January, we have added new features for you to check out for the following products:

– Forsta Surveys (Decipher)

1. Enhanced integration with Panel Management
2. New Open Assist element
3. DeepL AI Translations

– Panel Management

1. New Activity filter options available

– Forsta Plus

1. Survey Designer Data Templates
2. Several updates in Studio Crosstabs

Keep reading to learn about these improvements!

You can also now review previous months' product updates at any time via the knowledge base!

<https://pgforstaproductupdates.zendesk.com/hc/en-us/p/ProductUpdates>

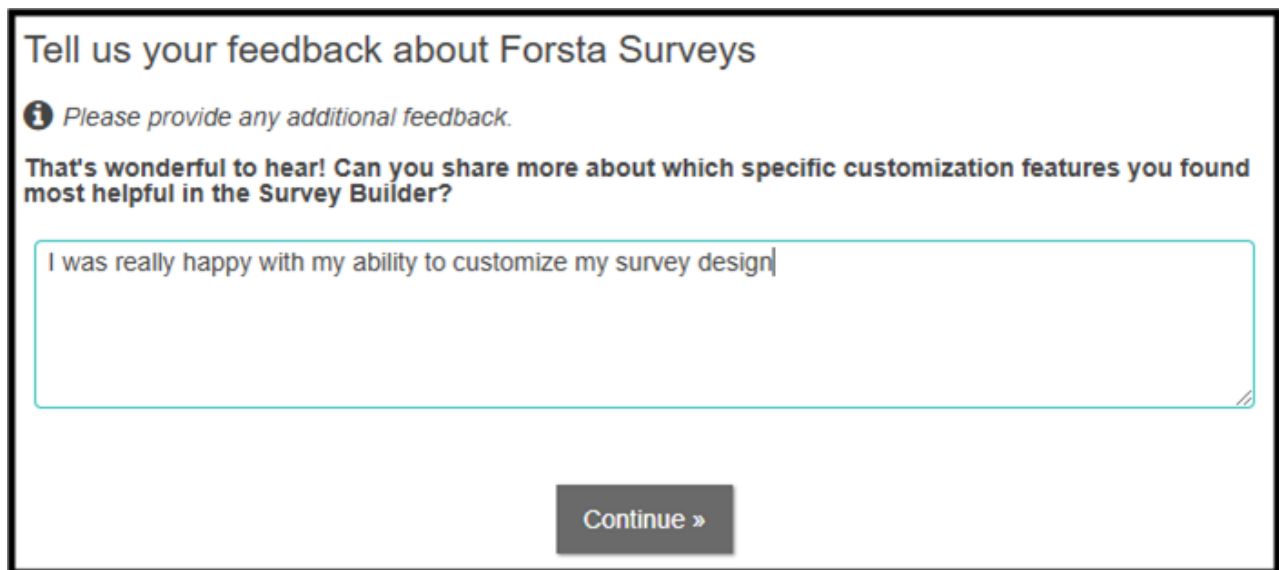
Surveys (Decipher)

1. The Forsta Surveys - Panel Management integration now allows users to dynamically override reward points and survey activity names displayed to panelists based on logic conditions, providing greater flexibility beyond the default reward points set for exit conditions.

Learn More: [Setting Custom Terminates with Custom Points for Panel Management](#)

2. New Open Assist element:

The Open Assist element is a text area question with an AI prompt that encourages the participant to add more details to their answer. The AI prompt uses **Microsoft's Azure OpenAI Service** to respond to the participant.



Tell us your feedback about Forsta Surveys

i Please provide any additional feedback.

That's wonderful to hear! Can you share more about which specific customization features you found most helpful in the Survey Builder?

I was really happy with my ability to customize my survey design

Continue »

Learn more: [Open Assist Element](#)

If you are interested in using this feature, please contact your Customer Success Manager or Account Representative

3. DeepL AI Translations

We now have an option using DeepL AI to assist in translating multi-language studies via the Language Manager.

Total Languages: 3 Total Resources: 16 (There are 1 duplicate text resources used in 2 places.) System Survey Resources

Language(s)	Total	Missing	Outdated	Identical	Export	Import	Remove
English <small>Primary Language</small>	16	0	0	0	⊕	⊕	⊖
Filipino	16	16	0	0	⊕	⊕	⊖
Spanish	16	16	0	0	⊕	⊕	⊖

[+ Language](#)

Search Show: ☒ All Resources ☐ Missing ☐ Outdated ☐ Identical ☒ Collapse Duplicates

Resource	Primary Language: English	Translation: Spanish	Translate
general.name	Survey		
samplesources.0.invalid	You are missing information in the URL. Please verify the URL with the original invite.		
samplesources.0.completed	It seems you have already completed this survey.		
samplesources.0.inuse	Our records show that you are already taking this survey. If that's not correct, please wait 15 minutes and refresh this page. Thank you.		

Learn more: [Language Manager Overview \(Section 4\)](#)

If you are interested in using this feature, please contact your Customer Success Manager or Account Representative

Panel Management

1. Custom session status will receive custom status from Forsta Surveys that can be used on activity filters.

Cancel
 Save changes

2. New Client and topic specific Activity Filters.

- **Client-specific:** Filter based on whether a panelist has or has not completed a project for a certain client within a certain amount of time.
- **Topic-specific:** Filter based on whether a panelist has or has not completed a project that matches a certain topic within a certain amount of time.

Forsta Plus

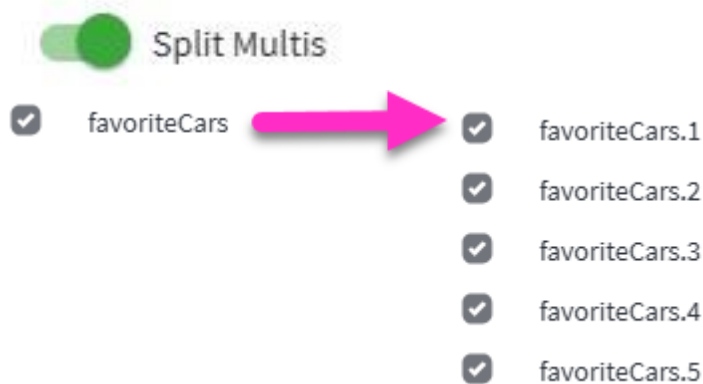
Survey Designer

1. Multi splitting

We've added support for Multi Splitting, which makes it possible to split multi questions into individual columns per answer option, so they can be ordered individually in the template.

Multi handling

These settings will apply to all the multi variables added in the template



2. New Data Template wizard

We've introduced a redesigned wizard, with a new Settings page. This includes efficient quick selection/filtering and more space for selecting variables. Add or remove variables from all levels with one click!

Studio Crosstabs

1. Ability to show question and answer codes in generate crosstabs

Users can now choose to add codes to generated crosstabs via "View Settings" menu:

WORBOOK Calculations Base settings Split settings Significance Test View settings EDIT TABLE

Base size suppression: Minimum base size = 10
Significance Testing: T-Test, Confidence level: 90, Compare values to: All Columns

☒ Show codes in tables
☐ Remove empty categories

	Total	(complete) Complete	(incomplete) Incomplete	(status) (notanswered) Not Started	(quotafull) Quota Full	(error) Error	(screened) Screened
	Count	Count	Count	Count	Count	Count	Count
(1)1 - Extremely dissatisfied	58	57	1				
(2)2	43	42	1				
(3)3	28	28	0				
(4)4	86	85	1				

2. Ability to remove empty categories from rows

Previously only available for splits, a user can now remove rows from generated crosstabs that do not have any results via the "View Settings" menu:

WORBOOK Calculations Base settings Split settings Significance Test View settings EDIT TABLE

Base size suppression: Minimum base size = 10
Significance Testing: T-Test, Confidence level: 90, Compare values to: All Columns

☐ Show codes in tables
☒ Remove empty categories

	Total	Complete	Incomplete	Not Started	Quota Full	Error	Screened
	Count	Count	Count	Count	Count	Count	Count
Managed Security inc. firewall and antivirus	0	0	0				
iCloud Backup solution	0	0	0				
Office application package	0	0	0				
iCloud Storage	0	0	0				
Any package bundles	0	0	0				
Individual product solution	0	0	0				
Other (please specify)	71	68	3				

WORBOOK Calculations Base settings Split settings Significance Test View settings EDIT TABLE

Base size suppression: Minimum base size = 10
Significance Testing: T-Test, Confidence level: 90, Compare values to: All Columns

☐ Show codes in tables
☒ Remove empty categories

	Total	Complete	Incomplete	Not Started	Quota Full	Error	Screened
	Count	Count	Count	Count	Count	Count	Count
Other (please specify)	71	68	3				
None of the above	62	62	0				
Unweighted base	133	130	3	0	0	0	0

3. Ability to drag/drop answers to change display order

Users can now edit answer lists and drag and drop to change displayed order of answers in generated tabs

4. Support for Nesting variables in rows

As a user, you can now nest your row variables by enabling "Display all Split drop zones" in the "Split Settings" menu and dragging questions into this new split drop zone.

WORBOOK Calculations Base settings Split settings Significance Test View settings EDIT TABLE

Base size suppression: Minimum base size = 10
Significance Testing: T-Test, Confidence level: 90, Compare values to: All Columns

			Total	Count
(4) iCloud Storage	(q4) Planning to renew	(1) Yes		0
		(2) No		
		Total		0
(1) Managed Security inc. firewall and antivirus	(q4) Planning to renew	(1) Yes		
		(2) No		
		Total		0
(2) iCloud Backup solution	(q4) Planning to renew	(1) Yes		

WORBOOK Calculations Base settings Split settings Significance Test View settings Use Hierarchy as Split Transpose Clear

Filters: Reporting period (Include All Data), Remove empty columns, Display all Split dropzones, Display variable labels

Rows (Questions): q12 - Products that would add value (1 of 1 selected), q4 - Planning to renew (2 of 1 selected)

GENERATE TABLE

5. Ability to apply answer selection /answer order to all questions sharing the same answer list

If a user makes an update to an answer list, in terms of which answers to display and/or the order in which to display them, and that answer list is also shared with other questions, the user can choose to apply their selections to all other related questions.

q9 q9 - list1

Search

Code	Answer Label
1	1
2	2
3	3
4	4
5	5

Apply selection to all Questions sharing same answer list

CANCEL SAVE

q7 - q7 - list1 (5 of 5 selected)
q9 - q9 - list1 (5 of 5 selected)

GENERATE TABLE